

Job Opportunity

07Aug/MHD-QR-91-SD-16

Airport Services Duty Officer | Qatar Airways | Mashhad

As the Airport Services Duty Officer, The role will be responsible for the overall control of the shift as a direct representative of the Airport Services Manager and to monitor the activities of all flights, staff and GHA and third party contractors to ensure an efficient operation runs safely and punctually on a daily basis.

This position Specific accountabilities include:

- Acting as a liaison between airport service providers and users and monitoring the day to day operations
- Providing input and recommendations to management to improve the effectiveness of the daily operations
- Ensuring passenger and aircraft handling practices conform to safety and security requirements
- Managing and controlling manpower on the shift in order to optimize utilization and to maintain staff moral and discipline
- Resolving customer problems and complaints effectively across all departments including customer relations and providing resolutions for complaint handling
- Conducting briefing sessions for QR and GHA staff and supervisors on every shift

If interested please apply online on:

[Qatar Airways Careers-Current Opportunities](#)

Kindly note last date of application is 31st Aug2016 and only short listed candidates will be contacted.



Qatar Airways Office

Mashad 051 – 37664101 - 06

Saturday – Thursday : 08:00 – 18:30

www.Airc.ir